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edexcel

EDI

Supporting learning
and performance

**City &
Guilds**

NVQ/QCF IN
CLEANING AND SUPPORT SERVICES

LEVEL 2

For more information contact Pathway Group on 0800 955 0870 or 0121 707 0550
or visit www.pathwaygroup.co.uk

NVQ/QCF in Cleaning and Support Services Level 2



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Who is it for?

The Level 2 Certificate in Cleaning and Support Services Skills is aimed at new entrants in the cleaning industry or at experienced workers who do not yet have a qualification recognised within the industry. This qualification is particularly appropriate for people whose role includes one or more of the following; the cleaning of building interiors and exteriors, highways and land, carpets and floors, food premises, passenger transport vehicles or caretaking.

Course content:

Learners must achieve a minimum of 18 credits to gain the Level 2 Certificate in Cleaning and Support Services Skills. Learners must complete all mandatory units in Group A, one unit from Mandatory Optional in Group B and a minimum of three units from Optional units in Group C.

Group A: Mandatory Units:

- Communicate effectively in the workplace
- Develop yourself in the job role
- Reduce risks to health and safety in the workplace

Group B: Mandatory Units:

- Work Individually and Follow Reporting Procedures in a Cleaning Environment
- Work with Others and Follow Reporting Procedures

Group C: Mandatory Units:

- Clean High Risk Areas
- Carry Out Maintenance and Minor Repairs
- Clean Confined Spaces
- Perform Street Cleansing Manually
- Clean and Maintain Soft Floors and Furnishings
- Clean Washrooms and Replenish Supplies
- Clean Food Areas
- Perform Street Cleansing Mechanically
- Clean and Maintain Internal Surfaces and Areas
- Deep Clean Equipment and Surfaces
- Use a Water-Fed Pole System to Clean Windows and Façades
- Clean and Maintain External Surfaces and Areas

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- Clean Glazed Surfaces and Façades
- Work Safely at Heights
- Deal with Routine Waste
- Deal with Non-Routine Waste

Qualifications delivery and assessment:

Your assessor will observe you; carry out practical tasks during your normal working hours in order that you can meet the requirements of the National Standards.

Progression opportunities:

Learners will be able to progress from this qualification to the EDI Level 3 Certificate in Cleaning Service Supervision. This qualification will also enable successful learners to progress within their employment.



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